

AuthorizationHub Terms of Service

Last updated: September 30, 2025

By purchasing, installing, or using AuthorizationHub (“Software”), you agree to these Terms of Service (“Terms”). If you do not agree to these Terms, do not use the Software.

1. Definitions

- **“AuthorizationHub LLC”, “we”, “our”, or “us” refers to AuthorizationHub LLC, based in the State of Illinois, USA.**
 - **“Software” refers to AuthorizationHub, a C# library designed for implementing claims-based user authorization in multi-user and multi-organization web applications.**
 - **“You” or “your” refers to the person or entity that has licensed the Software under these Terms.**
 - **”Site” or “Website” refers to AuthorizationHub.com, and related websites that provide documentation, the downloadable Software, marketing information, and subscription management services.**
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2. License Types and Scope

AuthorizationHub is licensed—not sold—under the following commercial license tiers:

- 1. Single-Tenant License ($\leq$ 1,000 users):**
For applications that serve a single tenant with up to 1,000 users. You may create one tenant to serve as the root of an organizational tree to provide data for application security policies to a single customer.
- 2. Single-Tenant License (Unlimited users):**
For single-tenant applications with no restriction on the number of users. You may create one tenant to serve as the root of an organizational tree to provide data for application security policies to a single customer.
- 3. Multi-Tenant License (Unlimited users):**
For SaaS or other hosted applications that serve multiple tenant organizations.

You may create multiple tenants to serve as the roots of organizational trees to provide data for application security policies to multiple customers.

Each license is valid for one (1) application only. Deploying the Software across multiple applications requires a separate license for each.

You may not:

- **Use a license across more than one application;**
- **Circumvent user or tenant limitations by any means;**
- **Resell, sublicense, or redistribute the Software.**

License Activation and Expiry

All licenses are time-bound and expire at the end of your billing period (monthly or annual). After each successful renewal, you are responsible for manually downloading and applying a new license file. The Software will cease to function once the current license expires, until a valid new license is installed.

3. Account Responsibility

You are responsible for managing access to your Software license and any associated keys or credentials. AuthorizationHub LLC is not liable for any loss or unauthorized use resulting from your failure to secure your license credentials.

4. Payments, Billing, and Renewals

- **Licenses are offered on a monthly or annual subscription basis.**
- **Billing starts immediately upon license activation and renews automatically unless canceled.**
- **If payment fails or is not completed, your license may be suspended or terminated.**
- **Upon successful renewal of your subscription, you are responsible for obtaining and applying a new license file. AuthorizationHub LLC does not automatically deliver renewed licenses. If a new license is not applied after renewal, the Software will cease to function.**

- All fees are exclusive of any taxes, levies, or duties imposed by taxing authorities. Where required, we will collect those taxes on behalf of the taxing authority and remit those taxes to taxing authorities. Otherwise, you are responsible for payment of all taxes, levies, or duties.
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5. Refund Policy

All sales are final. AuthorizationHub LLC may, at its sole discretion, offer a refund for certain cases within the first 30 days of purchase. No refunds will be issued for partial use, unused time, or license misuse.

6. Cancellation and Termination

You may cancel your subscription at any time through the license portal or by contacting support. Cancellation stops future billing but does not trigger a refund.

AuthorizationHub LLC may suspend or terminate your license immediately if you:

- Violate these Terms;
- Fail to pay;
- Use the Software in a prohibited or unlawful way.

Upon termination:

- You must cease all use of the Software;
 - Destroy all copies in your possession;
 - AuthorizationHub LLC will revoke access to license keys or future updates.
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7. Modifications to Software or Terms

AuthorizationHub LLC reserves the right to modify the Software, pricing, or these Terms at any time. If material changes are made, we will:

- Update the date at the top of this page;
- Notify active license holders via email when appropriate.

Continued use of the Software after such changes constitutes your acceptance of the updated Terms.

8. Ownership and Intellectual Property

The Software and all associated intellectual property remain the exclusive property of AuthorizationHub LLC. You obtain no ownership rights through your use of the Software.

You may not:

- **Reverse engineer, decompile, or modify the Software (except where permitted by law);**
- **Copy, reproduce, or republish the Software, in whole or in part;**
- **Use the Software or associated branding in any promotional material without express written permission.**

9. Consent to Use of Data

You agree that AuthorizationHub LLC and its affiliates may collect and use technical information you provide as part of support services related to the Software. AuthorizationHub LLC agrees not to use this information in a form that personally identifies you.

10. Data Privacy and Processing

The Software is a software library deployed within your own environment. We do not collect or store end-user data by default.

If any optional features transmit data (e.g., telemetry, license checks), they will be documented and disclosed transparently.

You are solely responsible for complying with all applicable data protection regulations (e.g., GDPR, CCPA) in your use of the Software.

11. Security and Updates

AuthorizationHub LLC may issue software updates, patches, or security advisories from time to time. While we aim to support prior versions, we may require you to update in order to maintain security and license compliance.

We do not guarantee any specific uptime, support response time, or forward compatibility.

12. Disclaimers

The Software is provided “as is” without any warranties or guarantees, express or implied. AuthorizationHub LLC does not guarantee that the Software will meet your requirements or operate without interruption or error.

You understand and agree that AuthorizationHub LLC cannot and does not guarantee or warrant that files available for download from the internet or through the Site will be free of viruses, malware, or other harmful code. You are solely responsible for implementing adequate procedures and safeguards to satisfy your requirements for data security, virus protection, and backup, and for maintaining any means necessary to reconstruct lost data.

To the fullest extent permitted by applicable law, AuthorizationHub LLC will not be liable for any loss or damage caused by distributed denial-of-service (DDoS) attacks, viruses, or other technologically harmful materials that may infect your devices, data, or other proprietary materials due to your use of the Site, the Software, or any services or content obtained through them.

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Without limiting the foregoing, AuthorizationHub LLC disclaims all warranties, express or implied, including but not limited to warranties of merchantability, fitness for a particular purpose, title, and non-infringement.

13. Limitation of Liability

To the fullest extent permitted by law, AuthorizationHub LLC, its affiliates, licensors, service providers, employees, agents, officers, or directors shall not be liable for any damages of any kind, arising out of or in connection with your use of, or inability to use, the Software, the Site, or any services or content provided through them. This includes, without limitation, any direct, indirect, special, incidental, consequential, or punitive damages, including:

- Loss of revenue or profit,
- Data loss,
- Business interruption.

AuthorizationHub LLC's total liability under these Terms shall not exceed the amount you paid for the Software in the 12 months preceding any claim.

14. Governing Law and Jurisdiction

These Terms shall be governed by the laws of the State of Illinois, United States. Any legal action or dispute shall be brought exclusively in the courts located in Lake County, Illinois, and you consent to that jurisdiction.

15. Export and International Use

You agree to comply with all applicable export laws and restrictions of the United States and other jurisdictions.

The Software may not be used in countries under U.S. embargo or by individuals on U.S. government denied party lists.

You are responsible for ensuring that your use of the Software complies with local laws in your country or jurisdiction.

16. Contact Information

For support, licensing, or legal questions:

 Email: support@authorizationhub.com

 Company: AuthorizationHub LLC

 **Jurisdiction: Illinois, USA**

 **Website: www.authorizationhub.com**